



Sending your Weight(s)/Weight Set(s) in for Calibration

Please follow the shipping instructions below to ensure that your weight(s)/ weight sets are not damaged in shipping and your calibration runs without any interruptions.

Green Packing Guidelines

To reduce our landfill waste and reduce our environmental impact, we recommend our customers pack their products that ship to Transcat in recyclable packaging including: bubble wrap, plastic air bags, paper, cardboard, or customer cases that can be reused.

To prevent loss and ensure the timely processing and integrity of your precision weights and/or calibration devices, please do not pack in foam peanuts. Please avoid packing your items with foam, packing peanuts or other material, which cannot be recycled.

Case Replacement Policy

If a broken or damaged case is being replaced, Transcat will remove all unique identifiers and return with the weights. The broken or damaged case will then be discarded unless the customer indicates they want the old case returned.

Weight Sets Smaller than 500g

- Tape the weight case closed
- Place weight case in a plastic bag and tape closed
- Place the weight case in an oversized shipping box/container secured properly with the appropriate packing material

Weights Sets Larger than 500g

- Remove weights larger than 500g from the weight case and wrap them in a lint free material followed by a second layer or protective packing (i.e. bubble wrap, shipping paper, etc)
- Place weight case in a plastic bag and tape closed
- Package and place the individual weights and weight cases in separate boxes. Place both boxes in an oversized shipping box/container secured properly with the appropriate packaging material

Individual Weights

- Wrap the weight in a lint free material followed by a second layer of protective packing (i.e. bubble wrap, shipping paper, etc.)
- Place the packaged weight in a plastic bag and tape closed
- Package the weight in an oversized shipping box/container secured properly with the appropriate packaging material
- For multiple individual weights, be sure to securely pack the weight so there is no room for movement within the packaging box/container