

Product Update - February 2025

Fluke 28II-EX Digital Multimeter - Americas

Dear Distributors,

We are committed to ensuring the highest standards of safety and accuracy for our products. We would like to bring to your attention an important clarification regarding the Fluke 28II-EX Digital Multimeter.

Background:

- At initial product release, this product was certified for use in Explosive Dust atmospheres (IECEx zone group IIIC, NEC/CEC class II, zone 21).
- In 2016, the 28II-EX underwent a recertification process. This recertification eliminated the dust rating of the Fluke 28II-EX. While the product certifications, markings, and user documentation were amended back in 2016, some regional Fluke websites and marketing materials continued to contain references to dust ratings for the Fluke 28II-EX.

Accurate Information:

- Fluke 28II-EX product markings have, and continue to, accurately reflect the product certification information. Product marking label attached below.
- Some regional Fluke websites and marketing materials referenced the obsolete dust rating for the Fluke 28II-EX. These errors have been removed now.
- The 28II-EX is IP67 dust-proof rated for Ingress Protection; however, this IP67 rating is unrelated to the dust rating for explosive environments.
- The individual EX certificates can be located on the “Fluke 28II-EX” product page of ecom-ex.com, under the download sections. Customers are encouraged to visit ecom-ex.com and review the appropriate region-specific certifications as required.

Action Required:

If necessary, please update the 28II-EX information on your website so that there is no mention of a IIIC certification and make sure you have the most up to date datasheet that is attached to this communication letter to provide to customers.

For further information or assistance, please contact your local representative or our customer support team. Thank you for your attention to this important matter.



Product Markings - Americas

