



Field Service Reference Guide for Power Generation Customers

Instrumentation | Calibration | Repairs | Rentals

For the Power Generation Industry



Test and Measurement Instruments / Calibration Services

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Calibration Requests

Traditional In-Lab Calibration – Send the units into one of our more than 20 labs located throughout the USA, Canada, and Puerto Rico

- **Mobile Calibration** – The largest Mobile scope in North America brings convenience to your doorstep. The only provider with true national coverage
 - Torque: manual, hydraulic, and electric
 - Pressure: gauges and manometers
 - Meters: multimeters, process meters, insulation testers, and amp clamps
 - Laser alignment
 - Hot sticks and grounding clusters
 - Further capabilities are always being added – if there is something you do not see please ask the Account Manager listed in the support section



- **CBL – Client Based Labs** – Transcat has a variety of options to support labs within Client facilities. Let Transcat focus on calibration allowing you to focus your staff and efforts on core competencies in your manufacturing or service sector
- **Regionalization** – National push/pull programs designed to minimize downtime

Product Orders

- **Web Based buying**

- www.transcat.com The first time the site is accessed there is a very short registration that will provide you with a password for future log-ins. This guarantees your company discounts are applied. Keep in mind not everything we sell is visible on the web. We manage a few hundred thousand SKU's. Because of this, some items do not make it on the web. If you have a question about a specific item let us know, we add requested items to the web on a regular basis.

- **Inbound Sales Group**

- 800-828-1470 – Option #4. Inbound Sales representatives are available for orders placed over the phone, customer service issues, and product questions.

Custom Kitting

- Transcat is a nationwide leader in providing customized toolkits. We build custom kits built around options. Our kits are all about your CHOICE; your choice of vendors, your choice of tool management systems, and your choice of options. We provide a truly collaborative approach from decades of experience; you will get everything you require while also controlling costs. You do not have to overspend for unnecessary additions, we will work with you to make sure you get everything you need.
- Below are just some of the options that Transcat can provide
 - Choice of multiple vendors for all tooling and instrumentation
 - Choice of bags and cases from multiple vendors
 - Options for new equipment calibrations on all new instrumentation
 - Custom foam packages
 - Tethering options for working at heights

Rental Requests

- Rentals can be billed on a weekly or monthly basis. We also offer lease to own options on capital equipment such as hydraulics and large kits.
 - Rental items can be added to the cart in the same way that products are. However, it is recommended that a quote is generated for you to review before moving ahead with the rental.

Product Lines and Categories

Manufacturers (Partial List)

AEMC
 Altek
 Baker Hughes'
 Chatillon
 CorDEX
 Dickson
 Druck
 Dwyer
 Eilon Engineering
 Emerson Process Management
 Extech



Gedore
 General Resistance
 Greenlee Textron
 Hioki



Kuhlmann Electro-Heat



Lund & Sorensen

Megger
 (AVO/Biddle)

Meriam



Mitutoyo
 Mountz
 Nidec-Shimpo
 Nupla



Precision Hydraulics

Ralston

RIDGID

RKI

Siemens Moore



Starrett Co.

Stuevant Richmond

TEGAM

Tentec

Torcup

Transcat

Transcat ProLine

Transmation

Tuff Bucket



WIKA



Product Categories (Partial List)



CALIBRATION

Baths
 Communicators: HART & Fieldbus
 Deadweight Testers
 Documenting Calibrators
 Dry Block Calibrators
 Frequency Calibrators
 Gauge Comparators
 Hand Pumps
 Loop, Milliamp, & DC Calibrators
 Multifunction Calibrators
 Nitrogen Source
 Power Supplies
 Pressure Calibrators
 Pressure Modules
 Pumps (Pressure/Vacuum)



TORQUE

Hydraulic Pumps
 Hydraulic Rams
 Hydraulic Wrenches
 Manual Wrenches
 Multipliers
 Pressure Gauges



WIND TURBINE TOOL KITS

Blade Repair Tool Kits
 Commissioning Tool Kits
 Service & Maintenance Tool Kits
 Site Sets Tool Kit
 Technician's Tools Kits



PLANT MAINTENANCE AND SAFETY

Air Quality
 Air Velocity and Flow
 Battery Testers
 Cable Height Meter
 Cable Tracers
 Gas Detectors
 Leak Detectors
 Light Meters
 Motor Tester
 Phase Rotation Testers
 Pipe Locators
 Sound Level Meters
 Stroboscopes

Tachometers
 TTR Testers
 Ultrasonic Leak Detectors
 Vibration



TEMPERATURE AND HUMIDITY

Blackbody Sources
 Contact Thermometers
 Fiber Optic Thermometers
 Humidity
 Hygrometers
 Infrared Guns (IR) and Thermometers
 Moisture Analyzer
 Moisture Meters, Hand-Held PRTs
 RTD Devices
 Temperature Loggers
 Temperature References
 Thermal Imagers
 Thermocouples
 Transmitters, Temperature, & Humidity



ELECTRICAL TEST

AC Line Tester
 Appliance and Tool Testers
 Cable Tracers & Fault Locators
 Circuit Testers
 Clamp-on Meters
 Continuity Testers
 Current Leakage Testers
 Current Probes
 DLROs Micro-Ohmmeters
 Gaussmeters
 Ground Resistance Testers
 High Voltage Detectors
 Hipot/Dielectric Testers
 Insulation Testers/
 Megohmmeters
 Multimeters
 Ohmmeters, Milli- & Micro- & DLRO Power Quality Analyzers
 TDRs, Time Domain
 Reflectometers
 Telephone Wire Testers
 Test Leads
 Voltage Detectors/Testers
 Wire Tracers

Featured Vendors

Megger.

Offers a unique suite of services to equip electricians, technicians and engineers with the world’s foremost Megger instruments. In addition to hundreds of Megger instruments, Transcat provides [electrical calibration and repair services](#) as your full-service Megger solution.



For over 150 years, the STAHLWILLE brand name has stood for a constant drive for perfection. The founder of the company, Eduard Wille, laid down the guiding principle that has been consistently applied by our staff ever since: to develop and produce the best tools possible for the customer – nothing less



Apex Tool Group (ATG) is one of the largest manufacturers of professional hand and power tools in the world, serving the industrial, aerospace, and power generation markets among others. Our portfolio of innovative powerhouse brands includes SATA®, GEARWRENCH®, Crescent®, Cleco®, Weller®, and APEX®. Across the board, our tools stand for quality, innovation and value.



Featured Vendors

FLUKE.

At Fluke, we are driven to keep you safe, help you succeed, and equip you for maximum impact in your industry. Our founder, John Fluke, Sr. was a “get the job done right” kind of guy and he saw test and measurement as the surest and most effective way of doing it. Our modern, technology-enabled world works because people like you are at this very moment maintaining it, measuring it, testing it and improving upon it.



ENERPAC

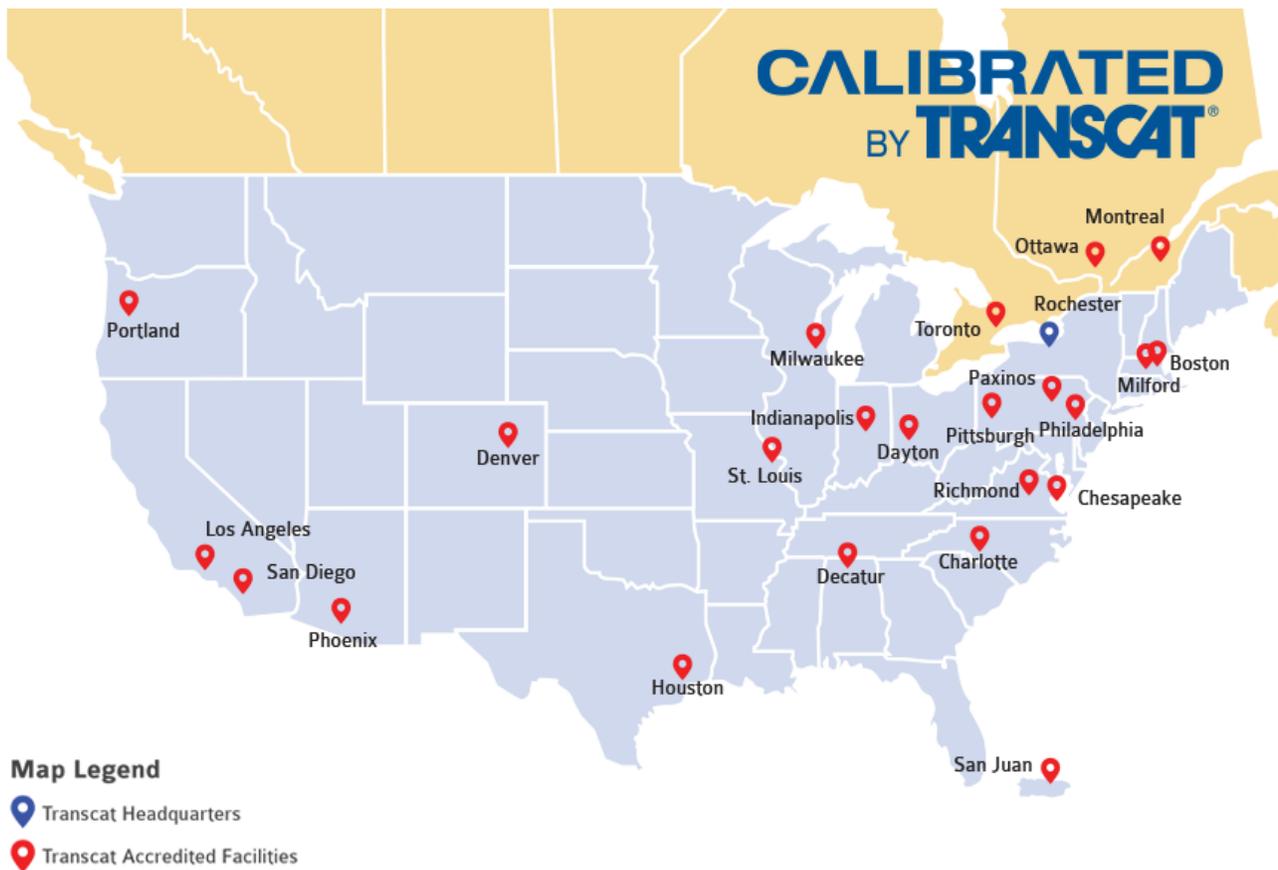
Backed by a global legacy of ultra-reliable quality and superior precision, Enerpac is pushing the industry forward with a wide range of advanced industrial tools and services that first and foremost ensure our customers operate safely and productively every day. It isn't about being compliant, or “as good” as the next guy; we outpace the competition by delivering technically superior solutions that are easy to get, safe to use and built to outlast.



Additional Services and Locations

Transcat also provides the following services:

- First party inspection
 - Including R&D and custom production pieces.
- Validation services
 - Including the assessment and development of validation protocols.
- Analytical Services
 - HPLC's, GC's, Dissolution instrumentation, as well as UV Spectrophotometers.
- Consultation and Remediation
 - Transcat provides training and consultation on a variety of specialties including calibration, asset management, validation, etc.



Transcat Support

Transcat offers several layers of product support. The below is a partial list of support staff that can help you with your orders. They are also available for customer service issues including product and ordering support, invoicing questions, calibration questions, etc.

Point of contact list:

- **Product and Service Representative**
 - General Sales – 800-828-1470 option #4 or sales@transcat.com – please note the email requests will be routed directly to our group, this is not a general mailbox.

- **Account Management**
 - **Customer Support:**
Denise Caiazzo – 800-828-1470 ext. 3436 or denise.caiazzo@transcat.com
 - **Account Manager:**
Sarah Teremy – 800-828-1470 ext. 3552 or steremy@transcat.com
 - **Business Development Manager:**
Dan Colvin – 800-828-1470 ext. 3549 or dcolvin@transcat.com

Earning and retaining our customer's trust is everything. We go above and beyond to provide impeccable service paired with our full suite of test and measurement solutions to contribute to their long-term success.

